



Please return completed form and items to
 Fluid Management Technology
 PO Box 1224
 Beverley SA 5009

Return Merchandise Authorisation (RMA) Request Form

To obtain a RMA number please contact Fluid Management Technology on 08 8240 5585 or email support@fluidmt.com

RMA number:	
Authorised by:	

Company name:			
Contact name:			
Address:	State:		Postcode:
City:	Phone:		
Email:			
Serial number of unit			

Product Return Information

Product name or part number	Reason for return

Terms and Conditions of Product Return:

- If an item is under warranty a replacement part will be sent at no charge
- If an item is not under warranty a minimum of \$150 labour plus parts will be charged
- If you do not have an account with FMT all repair costs are to be paid before the item will be repaired and returned
- If the SmartFill unit is unusable a replacement part will be sent to site at no charge, once the fault is assessed an invoice will be sent if the fault is not covered under warranty.

Office Use Only

Support ticket number:		Warranty status:	
Repairable:		Invoiced:	
Replacement part after sent:			
Date / Order number:			